



newsletter

summer 2024/2025

Notice of AGM

Welcome again to members and others who have an interest in the affairs and wellbeing of our communities. This is an opportunity to find out what LRCA has been involved in throughout the year and to participate in discussions around current and future activities.

10AM SATURDAY 4TH JANUARY 2025

PIKIAO SPORTS & COMMUNITY CENTRE
TĀKINGA STREET, MOUREA

If unable to attend, you can email any questions or comments to lrca@rotoiti.co.nz before 31 December 2024. We will be publishing the AGM minutes on our website and Facebook page as soon as practicable after the meeting.

NAU MAI, HAERE MAI. ALL ARE WELCOME

LAKE ROTOITI COMMUNITY ASSOCIATION

Report from the Chair 2024

It's that time of year when our thoughts turn to the end of the year - bringing Christmas, holidays and our AGM. Whatever you and your family are doing this year, we all hope you have a lovely time and get to enjoy all the holiday season including taking advantage of everything that this area has to offer.

This year has been a very busy one for your Committee – we have met each month and we have even managed to do this face-to-face a couple of times which has been great for team building.

The number of issues to be investigated and considered continues to rise:
Lakeweed / The Ōhau wall / Koura and their protection
Volcanic activity in the lake / The Gold Clam threat
Emergency Management plans / Roadside maintenance
The speed limits / Eastside Sewerage Scheme costs
The Long Term Plan etc. etc.

Other committee members will report on those issues elsewhere in this Newsletter so I will leave that to the experts.

I want to pay tribute to the whole committee who have worked very harmoniously together throughout the year and made this job so much easier. We all have different strengths and interests and that brings a depth and colour to the Committee which is a great strength.

We have two Committee members standing down at the end of the year so especial thanks to each of them.

Annamarie Jensen joined the committee in 2020, and she has been the driver behind developing and implementing

our communications plan. She has created our brand identity and brought a professional approach to our email and social media communications. Under Annamarie's management, our Facebook page followers have grown from zero to 1,400 plus. The professionalism she has brought to our communications will be truly missed. We wish Annamarie and her family all the best for the future.

Mike Gowan joined the committee in 2020 and has been a strong and thoughtful voice in discussions. Mike has been very willing to offer his advice and services wherever he can contribute and we thank him for that. Thanks also to him and Steph for their generous hosting of Committee meetings. We will miss him.

So, a plea to all members, please consider standing for the Committee – we really need support and it is difficult to be across all the lake issues without a largish group – many hands make light work! I know that many of you are concerned about some of the issues we face as a community – please consider joining the Committee and help to make a difference.

We meet monthly usually on a Wednesday mostly via Zoom and we have an occasional face-to-face meeting with a shared dinner. What I can promise is that you won't be dropped in the deep end if you decide to put your hand up. So please do think about it and get it touch if you would like more details.

Finally best wishes for Christmas and for a safe and peaceful New Year.

Marion

LRCA COMMITTEE 2024

Chairperson	Marion Dixon (Otaramarae),
Secretary	Claire Miller (Rotorua)
Treasurer	Jim Stanton (Ōkawa Bay)
Committee	Tom Macky (Ruatō Bay), Annamarie Jensen (Otaramarae), Andrea Davies (Gisborne Pt), Mike Gowan (Gisborne Pt), Sarah Uhl (Ōkere Falls), Reina Engelen (East Rotoiti), Mark Thomson (Otaramarae)

Lake Rotoiti Community Association Inc

Registered Charity CC11386 | PDC Mourea, Rotorua, 3074

Editor and Production Co-ordinator: Jim Stanton

Advertising Manager: Jim Stanton

Design: Cara Sheehan (Advocate Print Rotorua)

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DISCUSSION PAPER ON DISTRIBUTION OF FUNDS

LRCA has over many years accumulated a substantial funding pool primarily through the generous donations from members. The trustees (committees) and members have always considered it prudent to maintain these funds for 'fighting' various issues that arise from time to time. Such adoption has in fact been deemed appropriate in two instances to date.

Given the current level of funds held, recent committee discussions have raised the issue of whether a portion of these funds could, or indeed should, be made available for distribution to some of the many community groups working around the lake to, for example, assist with emergency management items or improve the environment by mass planting etc.

As such a move would be a change of policy and approach, it is clearly necessary to present the proposition to an AGM for discussion and adoption or rejection by members. The Committee has endorsed the following principle elements which will be amplified at the AGM as part of further deliberation:

- Criteria for any distribution,
- Process for any distribution, i.e. call for applications etc,
- Amount of distributions,
- Cap on percentage/level of funds to be made available for possible distribution,
- Conditions around expenditure, project management and reporting etc.

MESSAGE FROM

Mayor Tania Tapsell



Tēnā koutou katoa,

Thank you for the opportunity to contribute to the Lake Rotoiti Community Association newsletter once again. I hope you've all had a good year and are looking forward to the summer season.

At Council, we've been working hard and are focused on positive progress for Rotorua. Developing our 10 year Long-term Plan was one of our most challenging and important jobs this year.

Recognising the difficult financial times our community and council is facing, our plan focuses on smart investment in essential services, while pausing or stopping spending where possible to improve affordability. We've committed to investments that protect our people and environment, support our economy, and we'll be completing important community projects.

During consultation, a key issue was the cost of the East Rotoiti - Rotomā sewerage scheme. We appreciated the large number of submissions from your community highlighting the significance of the issue, and the effort residents made to share their stories during hearings. This helped ensure we were fully informed ahead of final decision-making.

Because of this we were able to achieve a positive result. The Minister for the Environment confirmed their previous commitment to allocate \$10million to the scheme would go ahead, reducing the financial burden on local ratepayers.

Our Council listened to the Rotoiti and Rotomā residents and agreed to provide a \$2,700 subsidy for each household, plus an additional \$4.5million for the project to counter cost variations and escalations, reducing the cost of the scheme per household to around \$22,500 incl GST, down from \$45,000. While this is still a significant cost, we hope the reduction has eased some pressure on households and provided certainty about the way forward.

The sewerage scheme has continued to progress well, with only about 70 properties in Rotoiti still to be connected to the network. To achieve the full benefits of the scheme and to protect our people and our environment, we encourage everyone who is able to connect to the network, to do so.

Our Council looks forward to continuing to serve you by creating a better Rotorua for all in the coming year and we wish you all a safe and happy festive season.

Ngā mihi,
Tania

CHORUS FIBRE UPDATE

Back in February, Chorus outlined a programme for providing Fibre networks to resident properties in Otaramarae, Mourea and East Rotoiti (Gisborne Point to Tamatea Street). Recent mailbox drops in parts of the lake indicate that this is now a step closer to implementation.

The communication invites home owners to register their interest by accessing the website www.chorus.co.nz/fibre-extension or calling 0800 693 427.



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facebook



ROTOITI ROTOMĀ SEWERAGE SCHEME (RRSS)

The dawning of 2024 foreshadowed a year of growing concern and dissent following revelation of the extent to which the budget had blown out with the projected cost of this scheme rising to an extraordinary \$56 million. The effect and impact of this was laid bare in Rotorua Lakes Council's 2024-34 Long Term Plan (LTP) which proposed individual capital costs of between \$30,000 and \$45,000 effective from 1 July, and inevitably prompted an intensified reaction from LRCA, Ngāti Pikiao iwi, Rotomā representatives, and local property owners.

LRCA lodged Official Information requests with RLC in seeking greater clarity and justification of these significant cost increases which were considered exorbitant and would undoubtedly cause abject hardship for many of our eastside property owners. The responses were not always explicit but served to reinforce our belief that various management aspects and promised community consultation had fallen below expectations.

Given the untenable nature of the situation, a decision was made to seek limited legal advice in respect of options available to challenge Council's proposed funding arrangements in pursuance of a more satisfactory outcome for scheme property owners, though preferably without recourse to litigation. This resulted in some valuable advice which helped to guide our submissions, and which we believe influenced the ultimate LTP decisions.

A request for an LTP meeting to be arranged at East Rotoiti and fronted by Council representatives to explain their position over the sewerage proposals in particular was met, and this led to a jam-packed meeting held on 15 April 2024 at the Rotoiti Sports Club where the 200-300 attending made their feelings forcibly known including the belief that Council were culpable for perceived mismanagement of the scheme.

Following this meeting, we widely promoted a call to the community for blanket submissions to the LTP to register strong objections against these current proposals. The primary matters of contention revolved around:-

- The late advice that the indicated cost of the scheme to property owners would be 2 to 3 times the \$14-\$15,000 originally proposed.
- Affordability.
- Lack of consultation over significant cost increases.
- Overall cost management of the scheme.
- Fair and equitable distribution of costs.

Affordability

Most property owners had endorsed the scheme expecting a cost which had already risen to \$14-15,000 following the original aborted project in 2012. For many in the community, this represented the upper limit of affordability.

Throughout their public communications, Council frequently referred to this cost, including comment that 'significant sections of our community cannot afford any more than \$14-15,000'.

Consultation

Council regularly advised that every effort was being made to keep costs per property close to the amounts originally quoted. Despite their mid-2021 update referred to estimated individual capital costs advised by Council in 2014, no updated estimate of costs was provided. Instead it was noted that further funding efforts including a request to the Environment Minister for additional funds to compensate for time-induced inflationary effects was being made to 'constrain final costs payable by the local ratepayers to the minimum possible'.

We were also advised that if the scheme cost changed materially from the planned costs then the community would be consulted. Actual gross cost figures at that stage were not identified but later examination of Lakes Strategy Group meetings during 2021 established that the known/estimated gross costs of the Rotoiti portion of the scheme had increased from \$15-20 million to around \$36 million.

It seems evident that Council genuinely anticipated recovering those costs from Government by way of a reallocation of existing 'Deed' funding along with an additional \$10m grant to account for inflationary effects. It can only be concluded that this expectation of delivery might explain why there was no communication to scheme property owners of potential impending and significant capital cost increases over the period to December 2023.

Overall Cost Management of the Scheme

Whilst we believe Council has had the best of intentions in progressing this scheme, there have inevitably been outright allegations of mismanagement aired by members of the community. Certainly burning questions remain over whether elements of the project could have been managed more proficiently, e.g.

- The initial consultation exercise which, if better conceived, would have precluded Environment Court involvement which caused the project to be delayed and substantially re-scoped resulting in many of the downstream cost increases.
- Better management of Council supply contracts to reduce cost overruns. In the event, there appears to have been either gross under-estimation of costs at an early stage, or a lack of judicious financial oversight.
- Issues surrounding high water tables and access to iwi land blocks should surely have been anticipated earlier which may have substantially reduced resultant delays.

Fair and Equitable Distribution of Costs

The LTP Consultation Document revealed the stark reality of the cost blowouts. It proposed a per property capital cost of \$45,500 which would reduce to \$30,500 with the additional \$10 million loan if approved by the Environment Minister (we understood that Council had in any case underwritten this via debt funding if not forthcoming).

A proposed increase of \$1,200 by RLC to the contribution per property (recovered via the Lakes Enhancement Rate) would reduce the cost further to \$29,200. This would still mean that the other 27,000 District ratepayers were providing just \$2.07m of the \$56m scheme cost whilst our small communities totalling <800 were required to contribute \$20m, the balance coming from external subsidies.



Since the advent of lakeside reticulation, there have been repeated calls by LRCA for a more equitable distribution of costs. Some of the factors supporting this include:-

- Previous policy in which all wastewater infrastructure was funded 100% from general rates over many years. Such policy remained the status quo for new sewerage schemes, deemed to benefit the whole District, until 2004. With the cost of new schemes escalating dramatically, Council then amended the policy to provide just \$1,500 per property within the design of each scheme.
- This allowance for small sewerage schemes does not reflect the overall value to the District, given the apparent economic benefits and ecological importance of reticulating lake settlements.
- In fact, over all of these schemes to date, this amount has never been adjusted and has accounted for just 4% of total capital costs.
- More than \$250m has been spent on measures to improve water quality in Rotorua lakes, with a major portion being on interventions to clean up Lake Rotorua. Much of the degraded water quality of Lake Rotoiti has come courtesy of Lake Rotorua over many decades (including urban sewage). Most of that expenditure is recovered via the Regional targeted rate which is equalised across all ratepayers, urban and rural.

In other words, we have all been paying towards the clean-up of our lakes, particularly Lake Rotorua, for the benefit of current and future generations.

Outcome of RLC LTP Deliberations

Following promulgation of the LTP, LRCA provided extensive coverage of submissions, publicity and events via both its website and frequent news updates. Some 1400 submissions

were made to the LTP including 230 relating to the East Rotoiti/Rotomā scheme. Many submitters spoke to the Hearing providing emotional and thought-provoking comment.

It is testament to all of the contributions made by members and others that Councillors saw fit to not only confirm the additional MfE loan and per property contribution, but also approve an additional subsidy of \$4.5 million which would be recovered via the annual wastewater operating charge. This brought the individual capital cost down to \$22,500.

Whilst the additional annual rates burden of \$1,790 capital loan repayments (over 25 years) plus \$930 annual operating charge remain categorically challenging for many within our communities, it would likely be a lot worse but for the persistent scrutiny and robust submissions of everyone involved.

LRCA, Ngāti Pūkiao iwi and others are continuing to explore further options towards revealing the full explanation for the substantial cost blowouts and/or reducing the imposition on individual property owners.

It is understood that various community representatives and individuals have sought/are seeking recourse by way of judicial review or intervention by the Ombudsman. A test case to the Disputes Tribunal was rejected on the basis that it was unable to deal with Council rates disputes but they could be addressed to the Ombudsman.

It is also known that earlier this year, the Minister for Environment requested an independent assessment of the scheme costs prior to confirming approval of the \$10m loan from BoPRC Incentives Fund. This has apparently been submitted and Council now confirms that approval has been granted.

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LAKE ROTOITI

COMMUNITY EMERGENCY RESPONSE PLANNING

The **Lake Rotoiti Community Association** remains committed to facilitating the development of an emergency response plan to provide guidance to our community in the event of an emergency situation. While progress has been slower than desired, important decisions have been reached this year, with the LRCA committee endorsing our draft plan thus enabling us to move forward with confidence.

One of the more significant steps forward was our initial planning team agreeing on how to best define our community; deciding on five main areas around the lake where ultimately a detailed community emergency response plan will be prepared. For reference, see accompanying map showing these boundaries. The areas were established giving consideration to population density, and geographic location or isolation.

The areas are:

- Ōtaramarae, Ōkere Falls and Tūmoana Road
- Ōkawa Bay and Mourea
- Tikitere
- Curtis Bay, Hauparu Bay and Ruato Bay
- Gisborne Point, Emery Road, Tapuaeharuru Bay including Hinehopu

Historically the region has experienced volcanic and geothermal activity plus earthquakes, with varying levels of severity. While these **potential hazards** continue to pose a significant risk today, increasingly other hazards are also being considered and include lake water quality, severe weather events, bush fires and vehicle incidents and accidents.

The Lake Rotoiti **community** includes permanent residents, holiday home owners and visitors with the summer season typically seeing numbers increase significantly. The success of our emergency response will rely on the plan being available and understood by **all** members of the community, regardless of which category they may fall into.

Our desire is that ultimately an emergency checklist will be available to every household which will detail important information and contacts. In the meantime, we encourage every household to be **prepared and take personal responsibility** to create their own family plan. This is particularly important for holiday makers who may tend not to give this as much thought as they might for their permanent home. Prepare a grab bag, emergency supplies, and medications and give thought to your pets, vulnerable family members and neighbours.

To compliment this, establishing **community centres** in local marae, sports clubs, schools, or with local business operators will be important to provide support including shelter and sustenance should you and your family be required to evacuate from your home.

Communication is very important both within and outside any affected areas. Community noticeboards, Facebook groups, the LRCA website and neighbourhood support groups will assist you in gathering local information. Additional information is available from regional and national websites from civil defence to weather information. **Remember**, depending on what emergency we may experience, cell phone networks, internet access, and power, among other things may be compromised, rendering access to this information during an event difficult, if not impossible. Another good reason to be **prepared!**

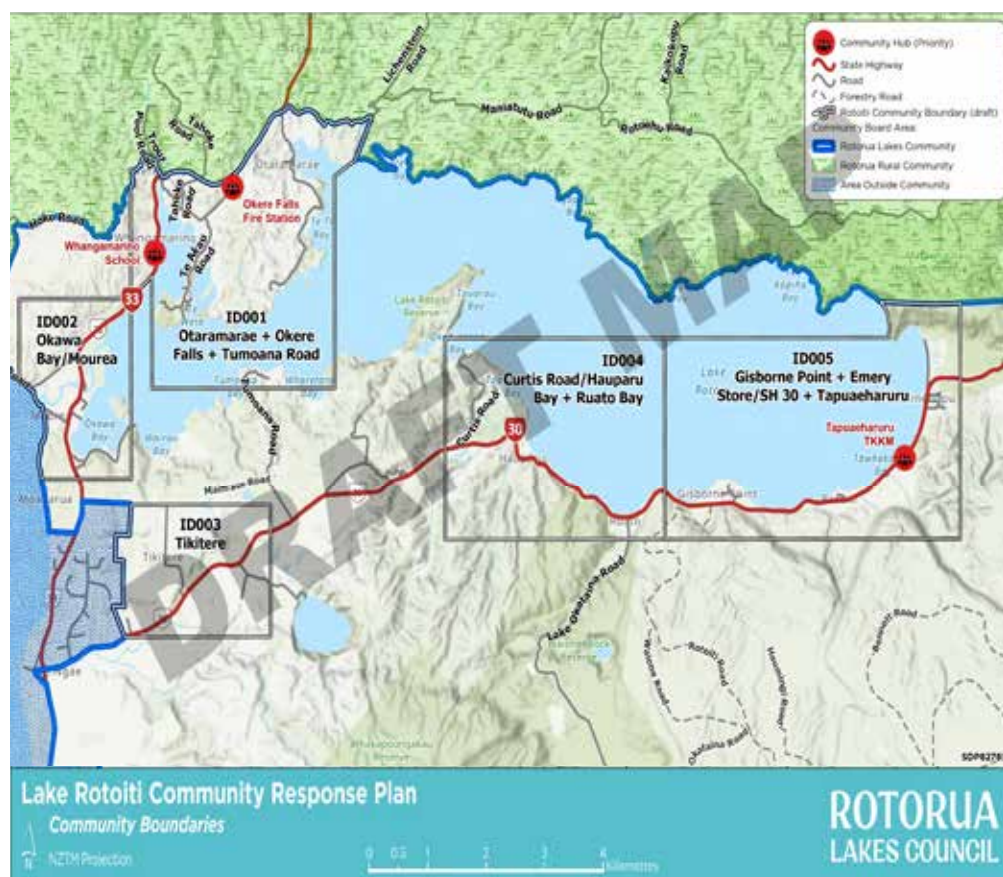
RNZ National is the statutory civil defence lifeline radio broadcaster providing vital information and updates during civil defence emergencies. Remember, have a battery powered radio and batteries in your grab bag or use your car radio, if it is safe to do so.

- RNZ National 1188AM or 101.5 FM

The initial planning team thank and acknowledge those of you who have offered your assistance with this project and look forward to meeting with you soon to begin the next phase.

Useful online resources:

- LRCA: www.rotoitico.nz
- Met Service: www.metservice.com
- Emergency Management Bay of Plenty (EMBOP): www.bopcivildefence.govt.nz
- National Emergency Management Agency (NEMA): www.civildefence.govt.nz
- Rotorua Lakes Council: www.rotorualakescouncil.nz
- GEO Net (GNS): www.geonet.org.nz
- Emergency Mobile Alert: <https://getready.govt.nz/prepared/stay-informed/emergency-mobile-alert>
- Red Cross App: www.redcross.org.nz/get-help/emergencies-and-disasters/hazard-app



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PROPERTY RATES - THROUGH THE ROOF

THE ONGOING DEBATES AND LONG-HELD VIEWS

As most will be aware, 2024 local body rates across the country have increased significantly, averaging more than 14% nationally. Whilst slightly below this average, Rotorua Lakes Council rates are still double digit at 11.4% this year.

Given the limited scope of revenue streams presently available to Council, and despite their eternally optimistic future forecasts, it seems inevitable that similar levels of rate rises will be required in the foreseeable future to meet escalating demands for infrastructure, coping with growth in tourism, adapting to climate change and increasing natural hazards, transitions to a low carbon economy, and dealing with emerging biosecurity threats.

As ever, Rotoiti property rates overall calculate to well above the average due to the significantly higher land values of lake edge properties, more recently compounded for some by the huge increases (100-160%) resulting from the latest 2023 rating revaluations. Whilst comparisons with other Councils are by no means straight forward, when one's relatively modest Rotoiti bach incurs rates around 50% higher than those charged to your permanent home in a high-end Auckland suburb like Remuera, one can be forgiven for reacting with hostility and incredulity.

This is of course largely the consequence of these exceptionally high property revaluations, with 56% of the RLC rate take coming from General rates calculated as a percentage of overall capital value. Not to mention the separately levied Regional rates, 53% of which are calculated on land value. The extraordinary extent of increases to a number of our lakeside property owners, particularly in Gisborne Point and Okawa Bay, and clearly based on a handful of outlier sales over the boom 2021-22 period, reignites debates surrounding Council efficiencies, extent of activities to which funds are applied, value for money to ratepayers, and overall fairness and equity of rating policies.

To rub salt to the wound, East Rotoiti (and Rotomā) residents have had to stump up a lump sum of \$22,500 for their recently installed sewerage reticulation, or alternatively add \$1,790 to their rates bill if taking up the loan option. Furthermore, all scheme property owners will be paying the annual operating charge which has increased to \$930.

Local government rates are often described as a 'blunt instrument' given the limitations for setting rates as prescribed in the Local Government Rating Act 2002 (LGRA). The LGRA defines the rating tools available, i.e. General Rates, a Uniform Annual General Charge (fixed amount per rating unit, the quantum of which cannot exceed 30 percent of the total revenue required from rates), and Targeted Rates (set for one or more activities or groups of activities, e.g. water and wastewater systems).

The Act also directs Councils to consider factors such as equity, fairness, and affordability when setting rates. In addition, Section 101(3) of the Local Government Act (LGA) requires explicit funding considerations regarding the distribution of benefits between the community as a whole, any identifiable part of the community and individuals, as well as the overall impact of the four well-beings on the community. Notwithstanding, legal precedents have highlighted the wide discretion Councils have when setting rates.

It is acknowledged that General rates are essentially based on taxation principles, as opposed to a fee for services, which also underpins the premise of providing greater relief for those groups within the community who are deemed to have less ability to pay. For this reason, LRCA has supported in principle the setting of a UAGC somewhat below the 30% threshold. Whilst this inevitably shifts a portion of the General rate to higher valued properties, we recognise the impact of a higher UAGC on lower valued properties which are generally occupied by those in the lower socio-economic bracket, many of whom reside in our communities.

Nonetheless, LRCA has perpetually challenged Council over the gradual removal of General Rating differentials for the rural (lakes) residential sector which we contend are justified based on fairness and equity and convincing differences in services and benefits. This has only exacerbated the disadvantage to lakes ratepayers. Our communities are, for the most part, characterised by less public facilities, amenities and overall infrastructure, as well as having limited access to such facilities, amenities and commercial services in the city due to travel distance, lack of transport options and related socio-economic circumstances. Moreover, average capital values of lakes property owners are still a significant 60-90% higher – (see table) than those of our urban counterparts. Indeed, the Local Government Commission recognised the distinct characteristics of the Rotorua outer lakes communities when overturning RLC's decision to deny the establishment of a Lakes Community Board.

Historical rating policy recognised all of these disparities as justification in applying the afore-mentioned differential. In our view, the LGRA Schedule 2 (matters that may be used to define categories of rateable land) which stipulates regard for 'where the land is situated' should continue to be acknowledged in setting rating policy.

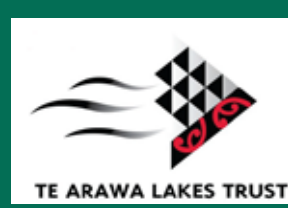
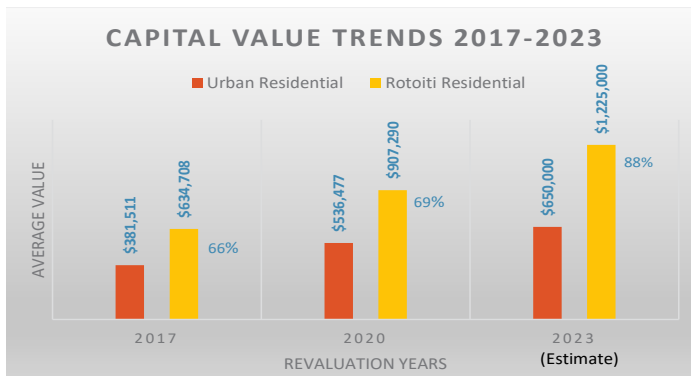
Whilst not seeking high levels of investment, lakes communities provide a relatively high proportion of rates revenue. The latest Long Term Plan Capital Programme details new expenditure of \$789m over 10 years but features minimal amounts proposed to be spent on projects and amenities related to our lake areas other than reticulated sewerage

'Whilst comparisons with other Councils are by no means straight forward, when one's relatively modest Rotoiti bach incurs rates around 50% higher than those charged to your permanent home in a high-end Auckland suburb like Remuera, one can be forgiven for reacting with hostility and incredulity.'

schemes, the cost of which is essentially recovered via targeted rates to serviced properties. It is noted also that these schemes are recognised as an integral part of the programme to revive and enhance our lakes water quality which benefit the wider community.

Council currently expresses the view that all residents within the District have reasonable access to available services and should therefore be treated equally in determining general rates. This seemingly disregards legislated parameters of distributing costs fairly and equitably across different ratepayer groups, along with considering overall benefits received.

LRCA has always sought greater equality for our ratepayers over the past 30 years and more. Whilst much debate around rating policy is subjective, it is believed that during this time we have experienced evolving disparity, the reasons for which have been consistently elucidated year on year. And which has reinforced our persistence in seeking retention of the differentials that for many years were deemed to be an essential tool in providing fairness and equity. We continue to question the departure from this rationale when the circumstances of our communities have evidently not changed or improved.



TE ARAWA LAKES AQUATIC WEED MANAGEMENT

Aquatic weed control operations on Te Arawa Lakes are taking place intermittently between 19 November and 20 December 2024. Detailed information can be obtained from the following link:

<https://tearawa.io/wp-content/uploads/2024/11/Spray-Plan-2-2024-FINAL-DRAFT.pdf>

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GOT GUESTS COMING FROM THE WAIKATO?

There are specific rules that apply to users of the Waikato River in the 'controlled area' which covers from the Whakamaru Dam to the river mouth at Port Waikato, including Lake Karapiro.

- **No wake boats** from the controlled area can be used on Bay of Plenty waterways or other waterways in New Zealand.
- **All river users that have been in the controlled Waikato area must follow Check - Clean - Dry requirements** for any craft, gear (such as fishing and other equipment used to gather kai) and equipment (including water skis, wakeboards, and inflatable pool toys).
- **Any boat that has been in the controlled area in the last 30 days** must be cleaned at the designated wash station.

DESIGNATED STATION: The Wash Place, 38 Te Ngae Road, Rotorua.



BAY OF PLENTY REGIONAL COUNCIL

**Biosecurity Officer
Te Wakaunua Te Kurapa**

The discovery of the invasive freshwater clams (*Corbicula*) just down the road in the Waikato last year is a constant reminder for lake users and residents to be vigilant in following the correct check, clean, dry guidance, and self-certification rule. It's the best line of defence we have in ensuring that the clams don't spread to the Rotorua Te Arawa Lakes.

For people coming from the Waikato to the region, the specific rules put in place by Biosecurity New Zealand last summer remain (as at 8 November). For the latest details please check on the Biosecurity New Zealand website. The additional requirements for people heading to Lake Ōkātina are also on this website, while current access hours to the lake can be found on the Rotorua Te Arawa Lakes Programme website.

Under Rule 7 of the Bay of Plenty Regional Pest Management Plan (RPMP) 2020 – 2030, all Rotorua Te Arawa boat ramp users must self-certify that their craft, vessel, and trailer are free from freshwater pests. The installation of signs containing QR codes last summer has helped to bump up compliance rates, but people still need to do better to ensure that every time they use the boat ramp, they complete the form regardless of when they were last out on the water or where they are coming from. Over the last 12 months over 1,200 Rotoiti boats have used the QR code to self-certify but only 32% of the boats & trailers inspected by the Te Arawa Lakes Trust (TALT) team had correctly self-certified.

Biosecurity officers from TALT working in collaboration with Bay of Plenty Regional Council have been checking for Rule 7 compliance. They will be building up to daily boat ramp checks throughout the peak summer period and will continue to educate boat ramp users on why the rules are in place, how to comply with them and ensure self-certification compliance is being completed.



Relax the body, mind and soul



Being accessible only by boat keeps this haven unspoiled and pristine. Enjoy the beauty of the land that surrounds you, the six hot mineral pools that await you, the beach to bask on, and the clear blue lake waters to cool down in.

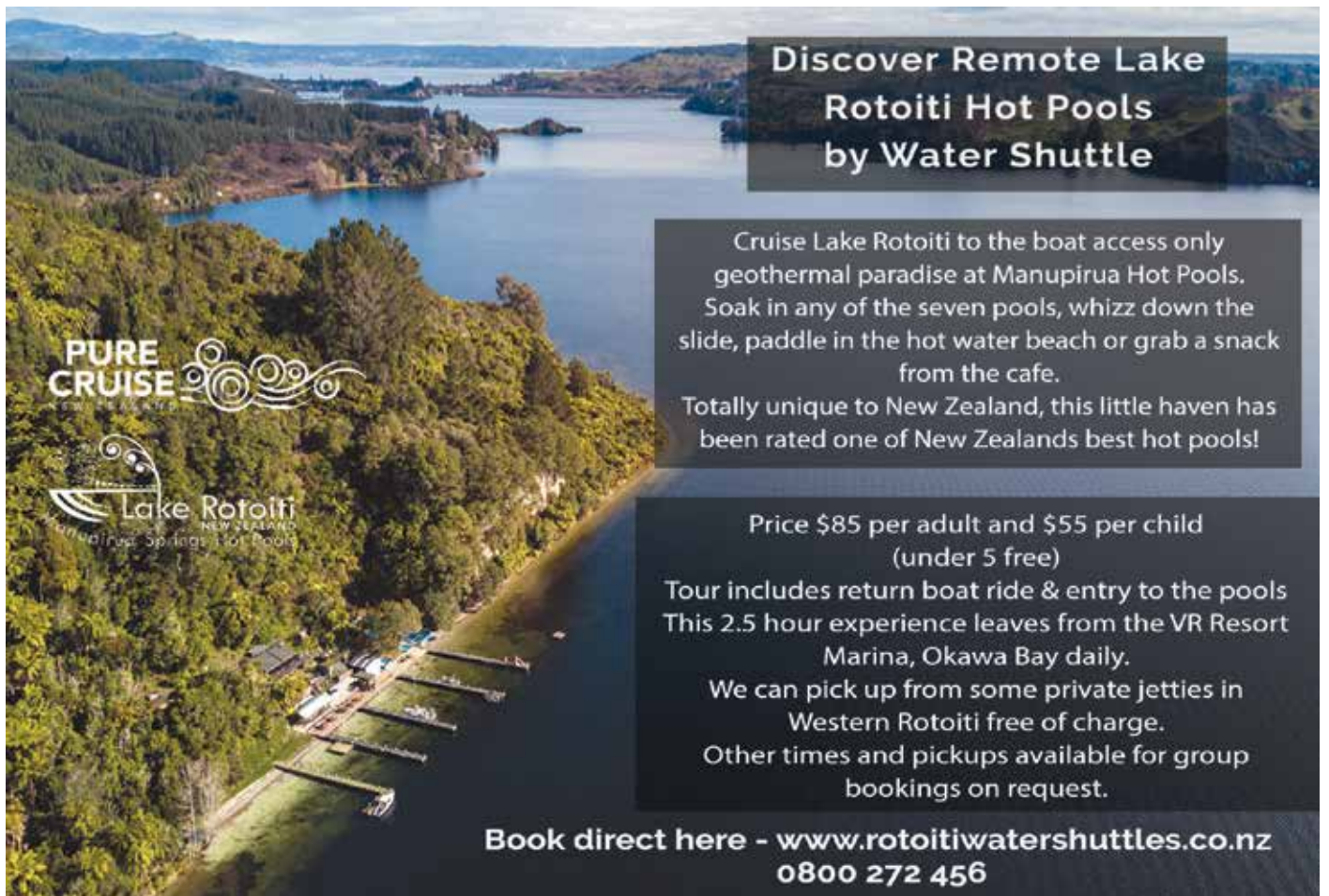
Website: lakerotoitihotpools.com

Email: info@lrhp.co.nz
Phone: 07 345 8070



ŌHAU CHANNEL WALL - REPAIR OPTIONS UPDATE

- Bay of Plenty Regional Council has a team of staff supported by our engineers to work through the options for repair of the Ōhau diversion wall,
- In parallel we have appointed a Community Technical Panel (CTP) to consider the assessment process, provide input from the Rotoiti community, and to provide independent feed back to the community. The members are Geoff Dainty and Grant Wallace (Lake Rotoiti), John Gifford (Lakes Water Quality Society) and Dr Ken Kennedy (LWQS; Ngāti Pikiao/ Te Arawa),
- WSP Engineering consultants have been contracted to work through the repair options selection/assessment process. It is intended that the CTP will be kept informed through the process and be able to provide their view of the technical aspects,
- Staff have been trialling a range of repair and mitigation options with contractors, and this has been extremely valuable in assessing the materials and methods. Moulded plastic sheets have been used to cover the current and potential holes in the wall. Additional trials are progressing and will contribute to the options being assessed,
- Part of the assessment process is to workshop options and diving observations with various experts and advisors. It is expected that at least 2 workshops will have been undertaken looking at the options by the end of December 2024. These will include the CTP,
- Staff and the CTP plan to undertake a workshop presentation to Council in mid-December 2024 to inform the optioneering and the water quality modelling impact (including University of Waikato modelling). Some parts of the WSP consultant advice will be available at this time, while the optioneering report will be available later,
- Council is cognisant that it will need to consider peer review expectations. Nothing has been finalised here, but we have a number of service providers that could be approached, these having communicated on corrosion and materials durability in the past,
- Some high-level estimates have been provided but these will now need to be detailed to address additional engineering considerations,
- The consultants are required to provide reports on two initial stages of investigation;
 - Stage 1, assess the viability of a medium term repair option (10 years) and,
 - Stage 2, conduct an analysis looking at the long term options.
- These reports will be available to council by 30 November 2024, and 28 February 2025 respectively,
- Plans are to update Council on optioneering process and modelling (as mentioned above) on 11 December,
- Consent advice is not a focus right now as the repair details are unknown. The consent allows for maintenance and in fact requires that we maintain the wall in good condition. Consent requirements will be reviewed once we have more detail on the preferred option(s).



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LAKE STRUCTURE RESOURCE CONSENTS

LRCA FINAL WRAP UP



Consent holders will be aware that the decision of the Hearing Commissioners directed BoP Regional Council to issue 30-year consents as sought by applicants and Council, not 10 years as preferred by Te Arawa Lakes Trust (TALT).

CONSENT CONDITIONS

Following submissions, the Commissioners drafted some changes to the Council proposed consent conditions and advice notes, which Council adopted. This confirmed the requirement for consent holders to communicate with TALT within 12 months of consent issue to acknowledge Te Arawa ownership of the lakebed. LRCA considered it unwise to challenge this requirement. Consent holders who had not met this obligation were recently reminded by Council to comply.

Council had proposed that the conditions allow for their right to instigate a review of conditions annually (at consent holders cost) rather than 5-yearly as previously. LRCA strongly opposed this, and the Commissioners agreed. Proposed consent conditions for maintenance obligations seemed very detailed, and we actively promoted and achieved some simplification. Similarly, conditions on replacing retaining walls were debated including strategies for protecting Koura. Some concessions were achieved.

The consenting process allowed for holders to include existing structures that were overlooked in the 2007/2008 consents. Around 50 such applications included additional structures and all were approved on the same simplified process.

LINZ LEASE - Crown Strata (water and air)

10 years is the default term for Crown leases. Consent holders were sent a lease document to sign and return. These will need to be renewed twice within the 30-year consent term. The lease allows for a lease fee, but it does not seem to have been charged.

RLC RESERVES – Right to Occupy (RTO) Licence

Where structures cross or are on Council reserves, a 10-year RTO is required, and annual fee payable.

DEPT OF CONSERVATION (DoC) Licence

We are not privy to the outcome of any issues applicants may have had with DoC

CONSENT PROCESSING FEES

We understand that the small number of 'less than minor adverse effects' consents were invoiced for the balance of the \$1500 fee that had been estimated for simple applications.

The majority (around 90%) of Rotoiti applications were assessed as 'minor/more than minor'. These were the subject of significant debate, including two meetings with TALT. These meetings were unsuccessful in reaching agreement over consent terms, resulting in the Commissioner Hearing. These applicants will share the costs of the Hearing, as well as the time-based fees of Council staff etc.

Council have advised that the final fee to be charged has not yet been set, but expect it to be in the range of \$3,000 -3,500. That may disappoint some, but based on the circa 290 applications being considered in bulk, it will be a considerably lower cost than if all were individually processed, with each applicant required to communicate with each stakeholder organisation, and instructing individual planners and lawyers to assist in navigating the complex Resource Management Act process. **Additionally, it would have been necessary to go through the process at 10 and 20-year intervals, with no guarantee of success, and incurring costs each time. This has been avoided.**

We believe that if LRCA had not stepped in to front this, and the decision had been adverse, the costs of taking the matter to the Environment Court would have been astronomical. While LRCA was very frustrated with some aspects of the process undertaken by Council, they were very accommodating in allowing our significant lobbying and recommendations throughout, despite LRCA not being a party. We should all be grateful for that.

NON-COMPLYING STRUCTURES

We understand some applications on non-complying structures were the subject of debate, but LRCA is not privy to the outcome for these, nor if any remain outstanding.

This topic can now be considered closed for the next 29 years! Of course, LRCA welcomes communication regarding any further outstanding issues.

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BOP REGIONAL COUNCIL - WALLABY CONTROL UPDATE

The National Wallaby Eradication Programme – Tipu Mātoro has a long-term goal for a wallaby-free Aotearoa. Stopping the spread, by using systematic control as opposed to an ad hoc approach reduces the risk of pushing the problem from one area to another.

Wallabies have been on the south side of Lake Rotoiti for many years but progressively spread north then west across the northern side of the lake to the Kaituna River between the 1980's and 2000s. The Kaituna River and the Ōhau Channel have largely stopped wallabies dispersing further west into Hamurana and Kaharoa and it's now crucial to 'hold the line' at these waterways. Small established populations on land west of the Kaituna have been largely controlled in recent years through a combination of control operations and night shooting. In some cases, one or two animals are still present, but plans are underway to remove any remaining.

Wallaby proof gates and fencing north of the farm/forestry bridge below the Trout Pool on the Kaituna along with wallaby proof fencing runs for about 1 km either side of SH33 north of the Ōkere Falls bridge to reduce the risk of wallabies crossing the Kaituna at Ōkere Falls.

The Ōkere Falls fence appears to be working. Roadkill wallabies are frequently reported along SH33 from Sun Valley through to around Allport Road, but none have been reported between Ōkere Falls and Mourea. Contractors have recently been engaged to carry out weed control along the fence line and to make some minor repairs due to stock damaging the netting.

Night shooting work will continue, on Ōkere, Tāheke, and Ruahine-Kuharua land blocks north of Ōkere Falls to reduce the risk of wallabies challenging the fence and running the gauntlet of traffic along SH33 for 1 km to cross the bridge. Night shooting and other possible control work is being planned for Paehinahina-Mourea land south of Lake Rotoiti to reduce the risk of wallabies dispersing north across the Ōhau Channel at Mourea.

People are asked to report any wallaby sightings at reportwallabies.nz.

Dale Williams, Biosecurity Officer, Bay of Plenty Regional Council



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RESTORING THE LAND FOR A SUSTAINABLE FUTURE

Te Māuri o Okere Awa Charitable Trust supports conservation initiatives around Okere Falls, Otaramarae and extending out to other communities surrounding Lake Rotoiti. Highlights from the last year include:

- Cleared 5 hectares of land from invasive plants, and continued to maintain existing cleared land(9ha)
- 25,000 native trees planted
- Established community traps + conservation library through purchase of 51 traps, and 13 donated traps, weed sprayers and shovels
- Extended existing trap lines around Kaituna awa, Te Akau peninsula, along Lake Rotoiti shoreline (Okere Falls to Otaramarae section)
- Eradicated a large number of pests across established traplines and through users of trap library - over 200 possums, 150 rats, and a few 2 ferrets and hedgehogs recorded (and plenty more caught that weren't recorded)
- Planting and pest eradication programs with tourism operators and planting projects with local schools and youth service providers.
- Supporting the Rotorua Lakes Bird survey - our precious weweia/dabchick are on the rise on Rotoiti!

If you want to get involved in volunteering across these activities, or have a project idea you'd like some support with making happen, reach out to us via temauriokere@gmail.com. You can also stay up to date with some of our activities via the [Predator Free Okere Falls](#) Facebook page.



TĀHEKE GEOTHERMAL PROJECT CONSENTED AFTER REFERRAL FOR FAST TRACKING

Resource consent has recently been granted for the proposed geothermal power station on Tāheke 8C Incorporation land opposite the intersection of SH33 and Okere Road.

Under the 'Fast Track Consenting' Act 2020, the consent has been granted to Rōpu Whakarite Mahi Ltd Partnership, a partnership between Tāheke 8C and Eastland Generation Ltd.

Details state that the Tāheke project site is characterised by a geothermal area with a large system of springs, fumaroles, and sulphur deposits. The field is located to the west of the proposed Power Station.

The proposed timeline of the project estimates that construction will start by late 2024 to mid-2025 and will take approximately 24 months. Commercial operations are anticipated to commence in 2028.

The power station will have a capacity of 25 to 40 MW and will generate electricity using approximately 10,000 tonnes of geothermal fluid per day. Four wells (two production and two reinjection) are initially expected to be needed and six additional wells are planned to be drilled over the plant's life.

Additional information can be found on the Environmental Protection Authority website <https://www.epa.govt.nz/fast-track-consenting/referred-projects/taheke-geothermal/>

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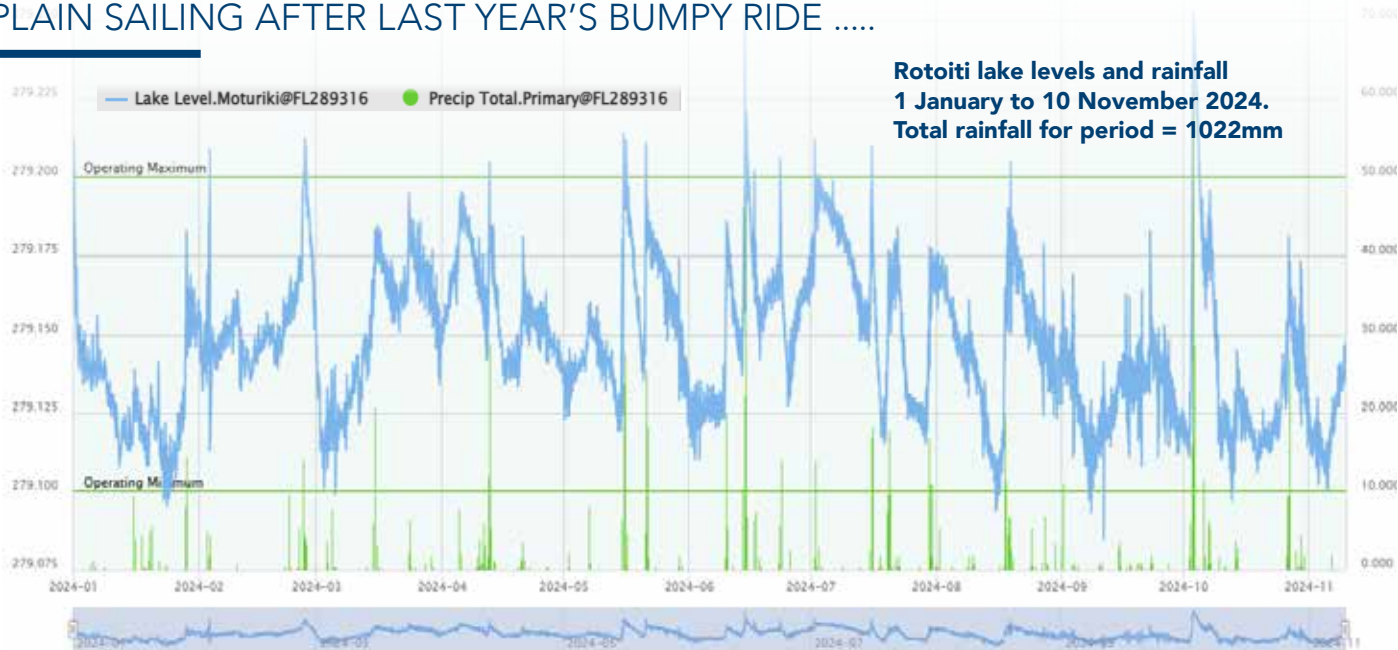
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ROTOITI LAKE LEVELS 2024

PLAIN SAILING AFTER LAST YEAR'S BUMPY RIDE

**Rotoiti lake levels and rainfall
1 January to 10 November 2024.
Total rainfall for period = 1022mm**



In stark contrast to last year, Rotoiti lake levels have invariably been managed by Bay of Plenty Regional Council (BoPRC) within the operational envelope throughout 2024 with the few instances of breaching the consented minimum or maximum due to unpredicted rain events. As required by the Consent, ensuring that outflows exceed inflows continue to be prioritised to preclude reflux around the Ōhau Wall into the body of Rotoiti. Rainfall measured at the Okawa Bay gauge to date has been 1,022mm compared to 1,830mm at the same time last year.

Commercial rafting companies have had the luxury of stabilised river flows being maintained 99% of the time allowing

maximum opportunities for operation as provided for in the consent. Whilst supporting these, LRCA continues to monitor agreed protocols towards prioritising water quality, mitigating potential flooding and maintaining on-lake recreational access.

The low lake level trial which provides for lowering Lake Rotoiti close to its historic minimum level of RL 278.850m has yet to be implemented due to prevailing lake levels and climate patterns since the consent approval in September 2022. Attempts to run the trial are considered usually following the Easter period each year.

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FISH & GAME REPORT

Rotorua Lakes Trout Fisheries in Fantastic Shape

Across the board, the Rotorua lakes trout fisheries are performing outstandingly. Tarawera, Rotoiti and Rotorua fish in particular have benefited from several years of steady rainfall and above average lake levels to produce trout of exceptional quality. The 2024 opening day bodes particularly well for the remainder of the season ahead.

Fish & Game staff and volunteers interviewed several hundred anglers fishing Lake Rotoiti over the opening day. The heaviest fish weighed and measured was a 4.0 kg rainbow measuring 640mm. This fish was Rp (right pelvic) fin marked, making it a 3-year-old hatchery release – again reinforcing the lake’s reputation as one of the best producers of rainbow trout in the North Island.

2-year-old fish from the 2023 spring liberation averaged 519mm and 1.74kg (50g heavier than previous year). The autumn released 2-year-olds (from March/April/May 2023) came in at 564mm and 2.35kg (longer and 300g heavier on average). The younger fish are in superb nick, whereas the older mature fish that were spawning during winter are now feeding flat out to rebuild their body condition.

Ōkātina anglers were delighted to be out on the lake again and those that attended the Ōhau Channel appear to have experienced one of the best openings in years, with high numbers of solid rainbows landed and large brown trout including 10-pound plus fish reported during the evening.

While Lake Rotoiti traditionally fishes best from the power lines through West Bank and down to Picnic Point in early

November, it won't be long before the smelt migrate down the lake and the trout will follow them. From late November through the New Year period, the focus for many will be Picnic Point/ Island around to Gisborne Point and then post-New Year period across to Vercoes through Hinehopu.

Spring fishing can be a bit patchy until the summer heat closes in forming the thermocline that concentrates fish into a band of their preferred water temperatures making the fishing a bit more predictable. Keep an eye out for surface activity. A spinning rod in the boat can be a great way to target these smelting fish.

Remember to keep mixing it up! Try something for perhaps 30 minutes, and if it doesn't produce results, make a change – a new lure, location, or another method.

Carry your fishing licences with you, as Fish & Game will be out and about regularly this summer doing surveys on the lakes. And make sure you follow the Check, Clean, Dry protocols to keep the pest species out of your lakes!

Lastly, all the best with your summer fishing from the Fish & Game team.

Tight lines
Matt Osborne, Eastern Fish & Game



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CATFISH MANAGEMENT UPDATE

Each month, Te Arawa Lakes Trust carries out 9 consecutive days of catfish netting on Lake Rotoiti, covering both high-density populated areas of catfish, as well as delimiting areas where numbers are not traditionally as high but still present.

The high density population areas include:

- Te Weta Bay
- Ōkere Inlet
- Te Akau Point
- Entrance to the Ōhau Channel

Delimiting areas:

- Te Ti Bay
- Te Ārero Bay
- Wharetata Bay
- Ōkahutoroa Bay

Overall, throughout our netting operations we are noticing a decline in catfish numbers being caught relative to previous years. Recent catches show average size being 27-34cm, with the largest catfish caught recently being 41cm. We know that there is still a lot of mahi to do, which will not be stopping any time soon. Recent discoveries show that catfish still have a direct impact on our taonga species, where dissections of large catfish (+35cm) show gut contents with whole kōaro (in favour to cockabullies), and kōura tails being ingested suggesting selective feeding and direct predation upon native ika (aquatic fauna).

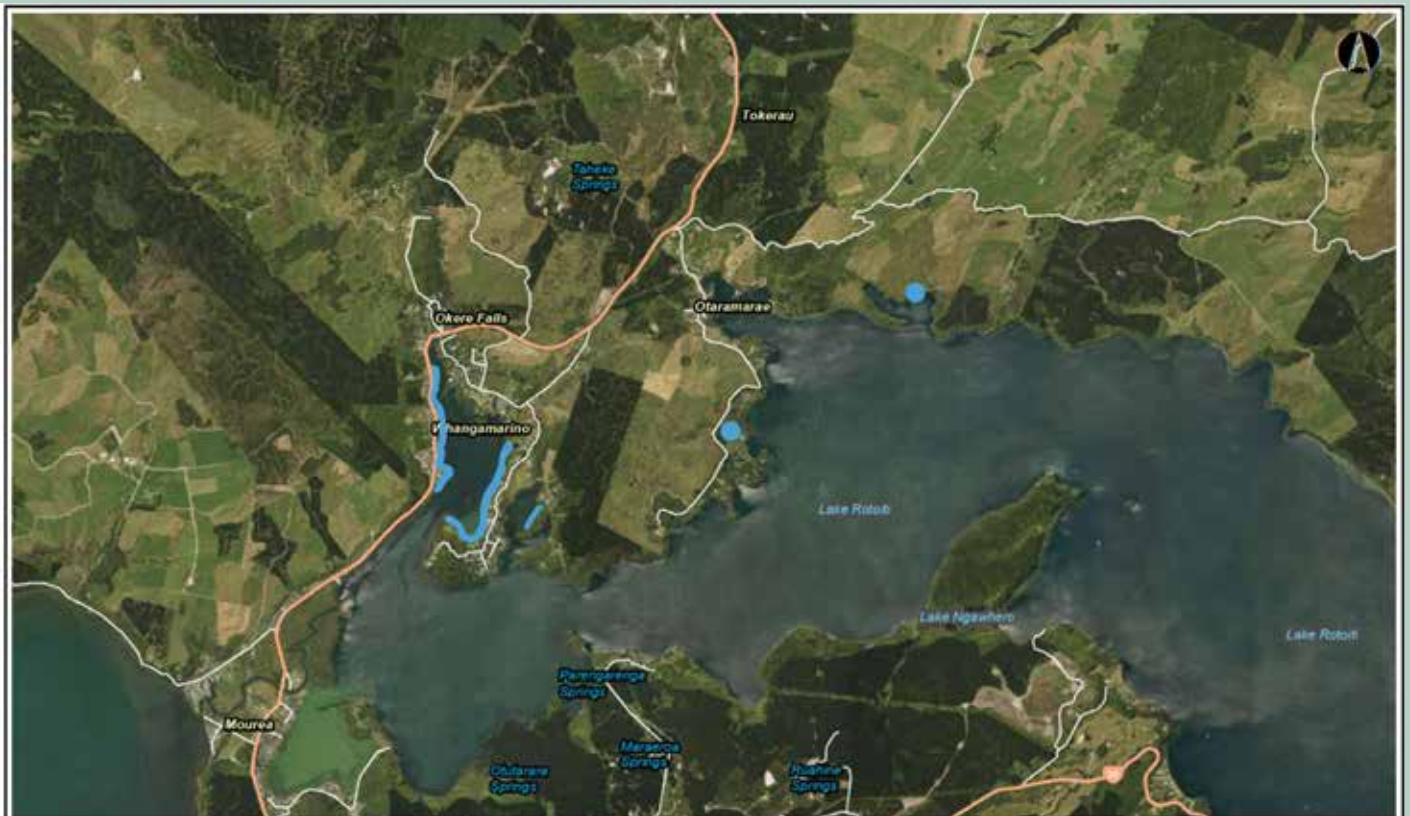
We have been catching plenty of breeding pairs in the past few weeks, with the goal of removing these pairs before the eggs are released. As we know, one female catfish can release up to

6000 eggs each spawning cycle, so removing these catfish as early into the spawning season as possible is crucial to ensure generations of these pest fish are decreasing.

When we target areas where large catfish are present, such as Te Ārero Bay, we generally see a common trend where, as the numbers of catfish caught decline, we see an increase in native fish in the nets. This highlights a positive response to the catfish netting, allowing our native species to recolonise.

A previous nesting site at Te Ti Bay, which had produced a nursery of baby catfish (60+ caught) in March/April this year was surveyed in our latest round of management, October 2024. On the first day of netting in the schedule, 13 medium catfish ~15-20cm were captured, showcasing potential catfish longevity and therefore growth in this area. We will be focusing efforts in this particular site to try and eliminate the population.

The Catfish Killas Programme is still going strong with our kura checking nets at Te Weta Bay every week, supported by whānau and local residents/community during the school holidays and weekends. Relative to previous years, we are also seeing more native ika being found in our nets which again shows positive signs of decreasing catfish numbers and increasing presence of native fish. Recently, the Catfish Killas along with Rotokawa School hosted exchange students from Nanyuan School, China, who got to check the catfish nets at Te Weta Bay. An awesome experience for our tamariki to share their biosecurity knowledge and passion for our roto with international visitors.



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Netting Locations (Lake Rotoiti) October 2024

Projection: NZGD_2000_New_Zealand_Transverse_Mercator

SCALE 1: 50,238

Date Printed:
18 November 2024

HARBOURMASTER REPORT

With most of our navigation aid maintenance now complete, we are ready for summer on Lake Rotoiti! While we do our best to keep everything in its place, the unexpected does happen so please let us know if you notice buoys that have moved or have been vandalised. The faster we get notified then the quicker the job can get done.

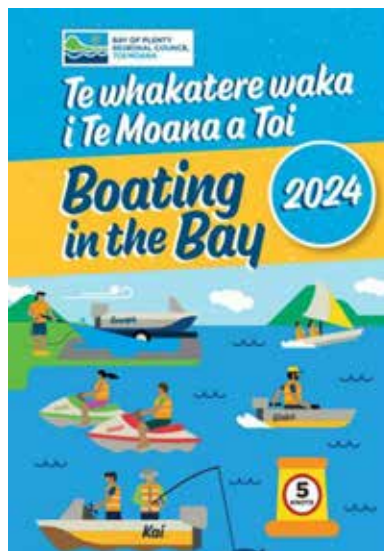
Overall, the behaviour on our lakes last year was really pleasing. Breaches of rules was down on the previous two years and hopefully we see this trend continue. With a warm dry summer predicted (so far) patrols are expected to be busy and we will be focusing particularly on speed, three to ski, and educating people around the incoming lifejacket bylaw changes.

BYLAW UPDATE – The Bay of Plenty Navigation Safety Bylaws review is now in its final phase. The changes have been approved by the Bay of Plenty Regional Council and we await Ministry of Transport approval. While this is likely to take six months, we do know the changes coming. Harbourmaster patrols will be using this summer to educate people about the upcoming changes.

THE LIFEJACKET RULE EXPLAINED – Perhaps the most significant Bylaw change is the amended regional lifejacket rule coming into effect mid-2025 which will affect Rotorua boaties and watercraft users.

The incoming rule change will make Lifejackets / Personal Floatation Devices (PFDs) compulsory to wear on vessels 6m and under while underway. This includes craft such as dinghy's, kayaks and paddleboards. Modern PFD designs mean they are more comfortable than ever before, so really there is no excuse for not wearing one. Previously the Bylaw lifejacket rule allowed skippers aged 15 and older of a recreational boat under 6 metres to decide if passengers could take their lifejacket off while moving. Nationally, of the 14 watercraft-related deaths this year, 13 had not worn lifejackets.

Not everyone appreciates that in freshwater you will struggle to stay afloat compared to being in salt water and because lakes are typically colder, your body temperature drops more



quickly. Both factors combined mean people have less time to be rescued if they get into trouble and help is not always readily available on the lakes. Regularly we see lake users underestimating the dangers posed, so our Rotorua Lakes team view the change in Lifejacket rule as a positive move.

HARBOURMASTER PATROLS ARE HAPPENING – Our crews training is complete for the pre-season and we are out there! The 2024/25 summer team this year is a great mix of experience and talent coming through. Expect to see us out on Lake Rotoiti, so come and say hi and keep us informed of what's going on in your area.

Finally, please get ready for getting on the water. Freshen up on your **responsibilities as SKIPPER**, carry out **pre-season vessel maintenance** and **know the rules** before you head out. The best single place for finding this information is reading through our **BOATING IN THE BAY**. Copies can be found with most boating stores, from any Bay of Plenty Regional Council Office, or on Regional Council's website.

By taking these basic steps now, you can ensure a safer and more enjoyable boating experience throughout the summer. To report a navigational hazard or bad boatie behaviour call our Duty Harbourmaster: 0800 5 KNOTS (0800 55 66 87)

Roly Bagshaw (Senior Maritime Officer – Lakes)

Below is a list of your nearest defibrillator. In a Medical Emergency call 111 Ambulance for access information, and also advise the operator of the defibrillator on the fire truck. They page West Rotoiti Volunteer Fire Unit who could be there a lot faster than an ambulance coming from Rotorua.

AEDs Save Lives

Sudden cardiac arrest can happen any time

LOCATION	PHONE	ADDRESS
Te Kura Kaupapa Māori o Te Rotoiti	077 362 7718	1620 State Highway 30, Tawhakarere Bay, Rotoiti Forest
VR Rotorua Lake Resort	027 314 1762	366 State Highway 33, Mourea, Rotorua
Rotoiti Sports & Community Assn / Rugby Club	07 362 7614	1297-1325 State Highway 30, Gisborne Point, Rotoiti Forest, outside main entrance
Manupirua Hot Pools	07 345 8070 or 0800 768 6484	Manupirua Bay (only accessible by water)
Lake Rotoiti Holiday Park	07-362 4860 or 027 314 1762	103 Ōkere Road, Ōkere Falls
Rotorua Rafting	0800 772 384	761 State Highway 33, Ōkere Falls
Kaituna Cascades Rafting Co	027 276 5457	18 Ōkere Falls Road, Ōkere Falls

IMPORTANT PHONE NUMBERS

Fire, Police, Ambulance, Emergency	111
Police - Non Emergency	105
St John Ambulance	0800 785 646
National Poisons Centre	0800 785 646
Rotorua Police Station	07 349 9554
Rotorua Neighbourhood Support	07 349 9470
Ōwhata Medical Centre	07 345 5678
Power Companies - Unison	0800-286-476
Power Companies - Trustpower	0800 878 787
Energy Online Faults	0800 083 0285
Rotorua Lakes Council	07 348 4199
BOP Regional Council	0800 368 267
Rotorua Lakes Community Board - Phill Thomass	0275 474 455
SPCA	07 349 2955
Pollution Hotline (BOPRC) (24/7)	0800 884 883
Harbour Master (24/7)	0800 556 687
Dog Control (RLC)	07 348 4199
Dept. of Conservation	07 349 7400
M.P.I. - Ministry of Primary Industries	0800 809 966
Environment Pollution Hotline	0800 738 393
Fish & Game Eastern	07 357 5501
Fishing Licences	0800 542 362
Fish Poaching	0800 762 244
Lakes Maintenance (Ruebess)	07 362 4814
Pumps - Hi Flo Pumps 24/7	07 348 7516
Plumber - Foleys Plumbers	07 343 9060
Electrician - Hepburn Electrical 24/7	07 347 8491
Chris Smith Glass 24/7	07 348 5038
Emery's Store	07 362 7857
Happy Angler Store	07 362 4709
Mourea Mini Mart	07 362 4076
Ōkere Falls Store	07 362 4944
Rotoma General Store	07 362 0722
Manupirua Springs Hot Pools	07 345 8070
Waitangi Soda Springs	07 362 0788

REFUSE DISPOSAL

Weekly Household Refuse Collection

Collection day is Monday except on Christmas Day and Good Friday. All other public holidays run as normal. Red bin for rubbish, Yellow bin for recyclables, and Blue bin for bottles. Take lids off bottles. Bottles in cardboard boxes will not be picked up. Some areas use bags, only RDC Official bags will be collected. Residents are entitled to 52 plastic council bags each rating year (1 July to 30 June). These can be picked up from Smart Environmental office in the corner of the Recycling Centre, 24 Te Ngae Rd.

REFUSE & RECYCLING - ŌKERE TRANSFER STATION

Located at Ōkere Road (just south of SH33)
Hours: Recycle materials and Council issued rubbish bags may be placed in the relevant containers 24/7 (This service is free of charge – please respect it)
The Transfer Station is open:
Thur 8.30am – 12pm, Sun 8.30am – 12pm and the last day of every public holiday period. *The Transfer Station is never open on Christmas Day.*
Landfill fees apply
Domestic waste only
NO Trucks
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THE RECYCLING CENTRE

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ROTORUA LANDFILL

Located off Atiamuri Highway SH30
1.6km from Waipa Junction
Hours: Monday - Saturday 7.30am – 4.30pm
Sunday & Public Holidays 9.30am – 4.30pm
CLOSED: Christmas Day. Landfill Fees Apply.

MARINE VHF RADIO ROTORUA FREQUENCIES

Coastguard NZ offers a 24hr-7 day radio service on Channel 02

Visitors are encouraged to make trip reports (TR's) on this channel when using the Rotorua Lakes.

Emergency (May Day) calls are also made on CH 02 and by calling 111.

For boat to boat chat three frequencies are available:

- If boats are within sight: CH06 and 08
- If boats are not within sight or on different lakes use CH 64
- Channel 64 recommended for all chat
- All lake users are encouraged to join Rotorua Lakes Coastguard to support these services and the rescue boats
- Please contact Rotorua Lakes Coastguard at PO Box 892 to join. Your support is needed to provide the radio service. Or find us on www.coastguardrotorua.co.nz, www.coastguard.nz/regions/eastern-region/units/rotorua-lakes/ www.facebook.com/Coastguard-Rotorua-Lakes

MEDICAL SERVICES

ACCIDENT & URGENT MEDICAL CENTRE

Cnr Arawa & Tutanekai Streets, Rotorua
Phone 07 348 1000
Monday – Saturday 8am– 10pm.
Sunday 8am–11.30pm

ROTORUA HOSPITAL

Accident & Emergency Department
Off Arawa Street
Phone 07 3481199
(Call 111 for Ambulance Service)
Patient enquiries 07-3497977 (Mon-Fri)

LAKESCARE (URGENT) PHARMACY

Cnr. Arawa & Tutanekai Streets, Rotorua
Phone 07 348 4385
Open 7 days 8.30am–9.30pm

ŌWHATA MEDICAL CENTRE PHARMACY

556 Te Ngae Road, Owghata
Phone 07-345 5467
Monday- Friday 8.30am-5.30pm
Closed Public Holidays

AEDS SAVE LIVES

Sudden Cardiac Arrest can happen any time—are you prepared?

IN A MEDICAL EMERGENCY CALL 111 AMBULANCE

also advise the operator of the defibrillator on the fire truck. They page West Rotoiti Volunteer Fire Unit who could be with you a lot faster than an ambulance coming from Rotorua.

Information and locations of more defibrillators around the lake can be found on page 19.



This newsletter is printed on sustainably produced paper from ECF (Elemental Chlorine Free) pulp sourced from farmed trees, it is manufactured under the strict ISO14001 Environmental Management System.

LRCA CONTACT DETAILS

Send written correspondence to:

The Secretary
LRCA
Postal Delivery Centre
Mourea 3074

Email: lrca@rotoiti.co.nz